

# Refer a Friend

## TERMS AND CONDITIONS

The joining member must be a new customer.

- The joining member (“the friend”) must provide the full name of the existing member at the point of joining. Retrospective referrals cannot be applied.
  - Both the existing member and the joining member must hold active Lifestyle memberships to qualify for the referral incentive.
- The existing member must have completed their 14-day cooling-off period at the time the referral is made.
- The joining member must successfully complete their first Direct Debit payment before the free month is applied to the existing member’s membership.
- There is no limit to the number of referrals an existing member can make for Direct Debit memberships.
- For annual memberships, referrals are limited to a maximum of four per membership year.
  - For eligible annual memberships, the referral reward will be applied as a membership extension of up to four months rather than a monetary refund.
- Referral rewards are non-transferable, have no cash alternative, and cannot be exchanged for other products or services.
- Horizon reserves the right to withdraw or amend the referral scheme at any time without prior notice.

# Free Pass

## TERMS AND CONDITIONS

Free passes must be booked in advance and are subject to availability. Walk-in access is not guaranteed.

- Facilities available as part of the free pass may vary by site; participants are advised to check local availability prior to visiting to avoid disappointment.
- Free passes are intended for new customers only and may not be available immediately.
- Horizon reserves the right to refuse admission or withdraw a free pass at its discretion.
- A free pass does not guarantee membership acceptance or future access to facilities.



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